



النهضة للخدمات ش.م.ع.ع.
Renaissance Services SAOG

UPDATE ON CORONAVIRUS DISEASE (COVID-19)

Renaissance is closely monitoring the COVID 19 situation through local authorities in Oman, UAE and World Health Organization (WHO) updates. We are committed to running our operations smoothly so that we can always offer our clients the best service solutions.

In Renaissance we have created a Business Resiliency Plan that helps us quickly adapt to disruptions while maintaining continuous business operations and safeguarding people, assets and our brand equity.

We have triggered the business resiliency team meetings in view of the current situation with COVID Pandemic and is now managed by a dedicated team comprising of the entire Senior Leadership and key management personnel from Operations, QHSE, Finance, Commercial & HR.

Renaissance Business Resilience Plan covers the following areas for us:

1. Emergency Response Plan.
2. Employee awareness & communication.
3. Facility cleaning standards, including deep cleaning.
4. Preparedness on Supplies, including emergency stock.
5. Travel restrictions and monitoring.
6. Work from home scenario.
7. Social distancing protocols.
8. Government protocols and our preparations.
9. Communication and engagement with customers.
10. Mass gatherings, events and classroom trainings

Team is currently meeting daily and reviewing the situation across all the above areas.

At this stage, we have no concerns to report and we are in full control of the situation.